

Browser Refresh

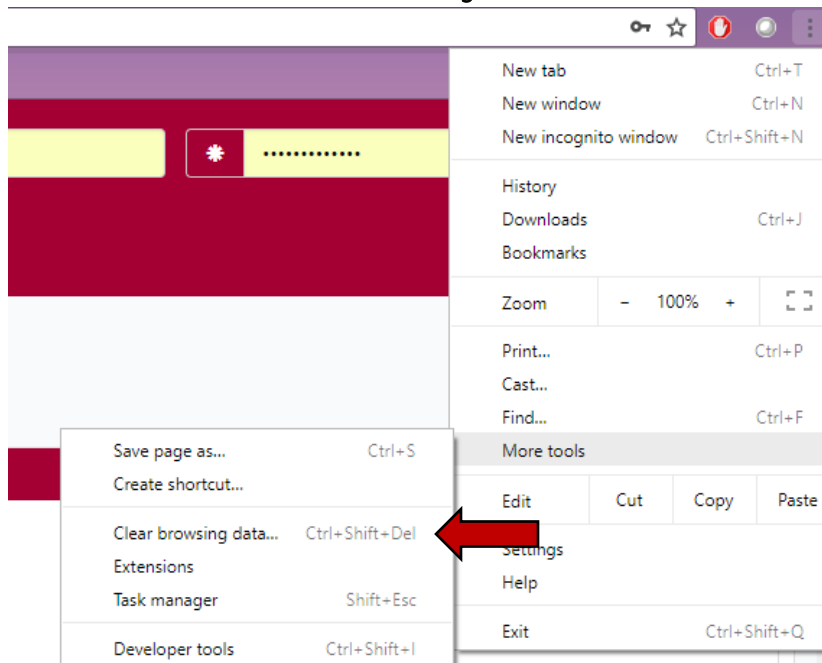
The intent of this guide is to demonstrate how to clear your cache in the most commonly used browsers.

General Information

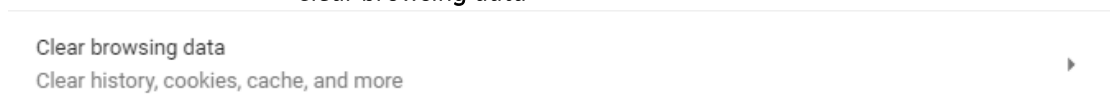
If your web browser is not displaying information correctly after a change has been made to a website clearing cache will often help to fix the issues you might be seeing. This document will show how to clear your browsers cache for the most commonly used browsers.

Chrome

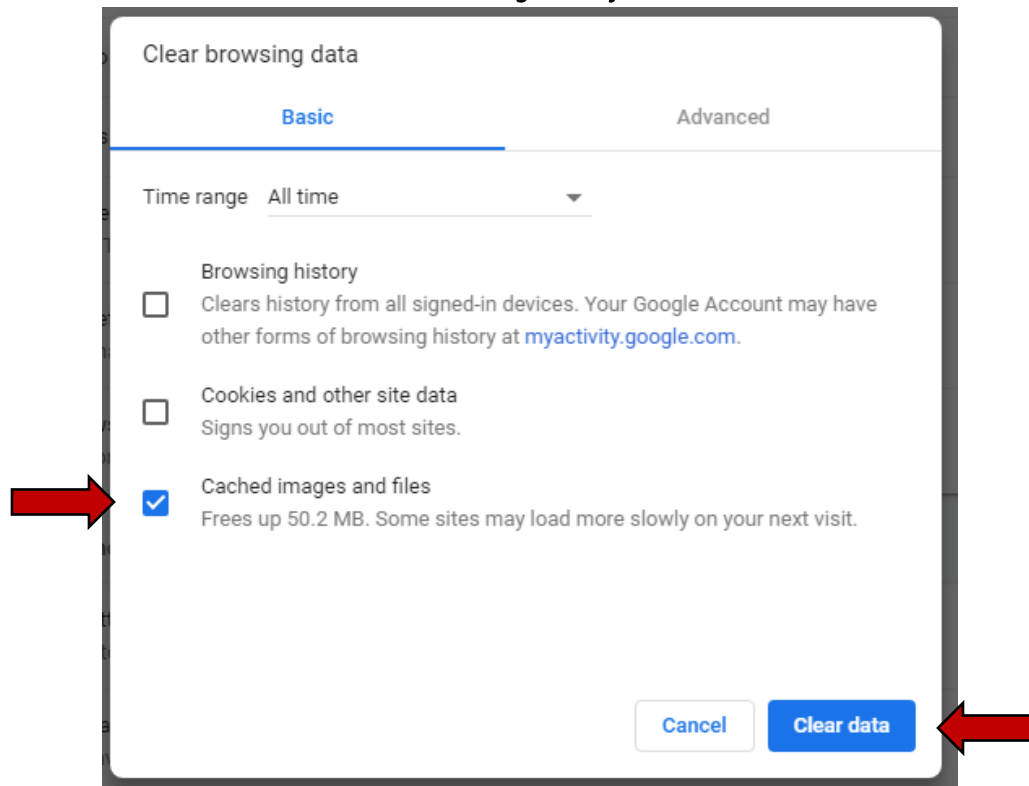
- In the top right corner of the browser select the 3 dots icon under the 'X'.
- Select **'More Tools'** then **'Clear browsing data'**



- Press the arrow next to **'Clear browsing data'**

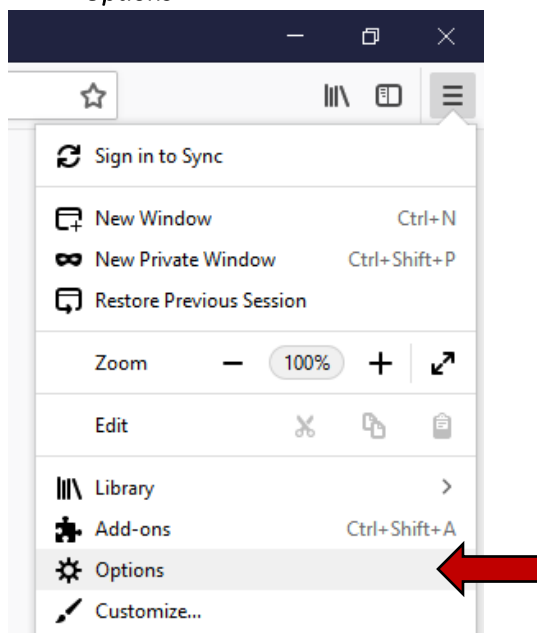


- Mark the checkbox for '*Cached images and files*' and select '*Clear data*'

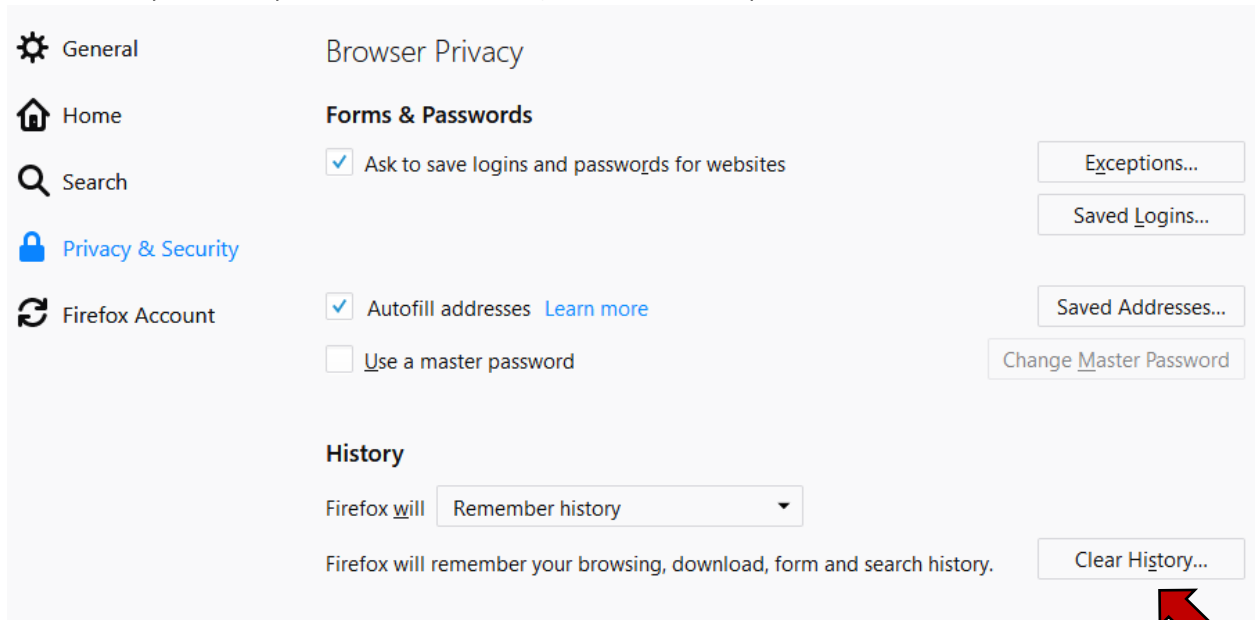


Firefox

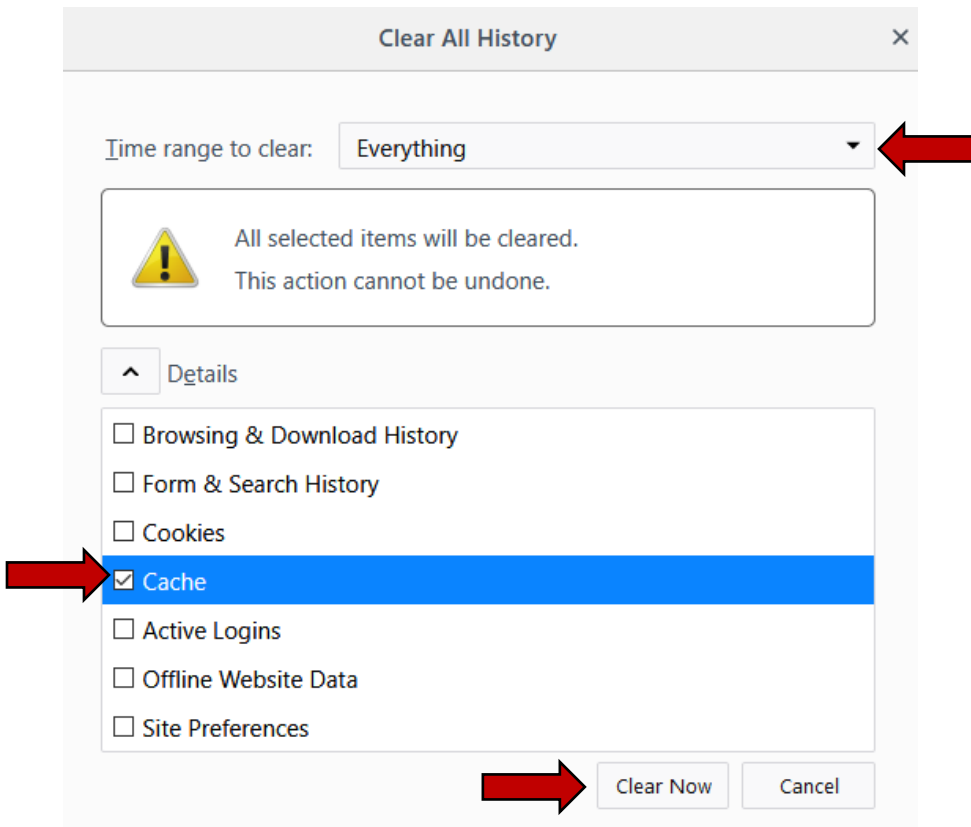
- Click the three lines icon under the 'X'
- Press '*Options*'



- Press **'Privacy & Security'** on the left tabs and press **'Clear History...'**

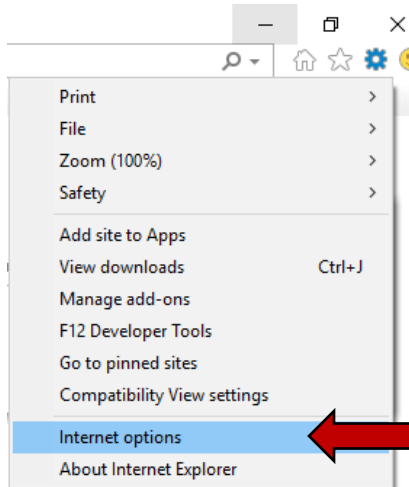


- In Time range select **'Everything'**
- Press the drop down arrow next to **'Details'** and verify that **'Cache'** is selected and unselect all other options if you do not wish to clear them.
- Press **'Clear Now'**

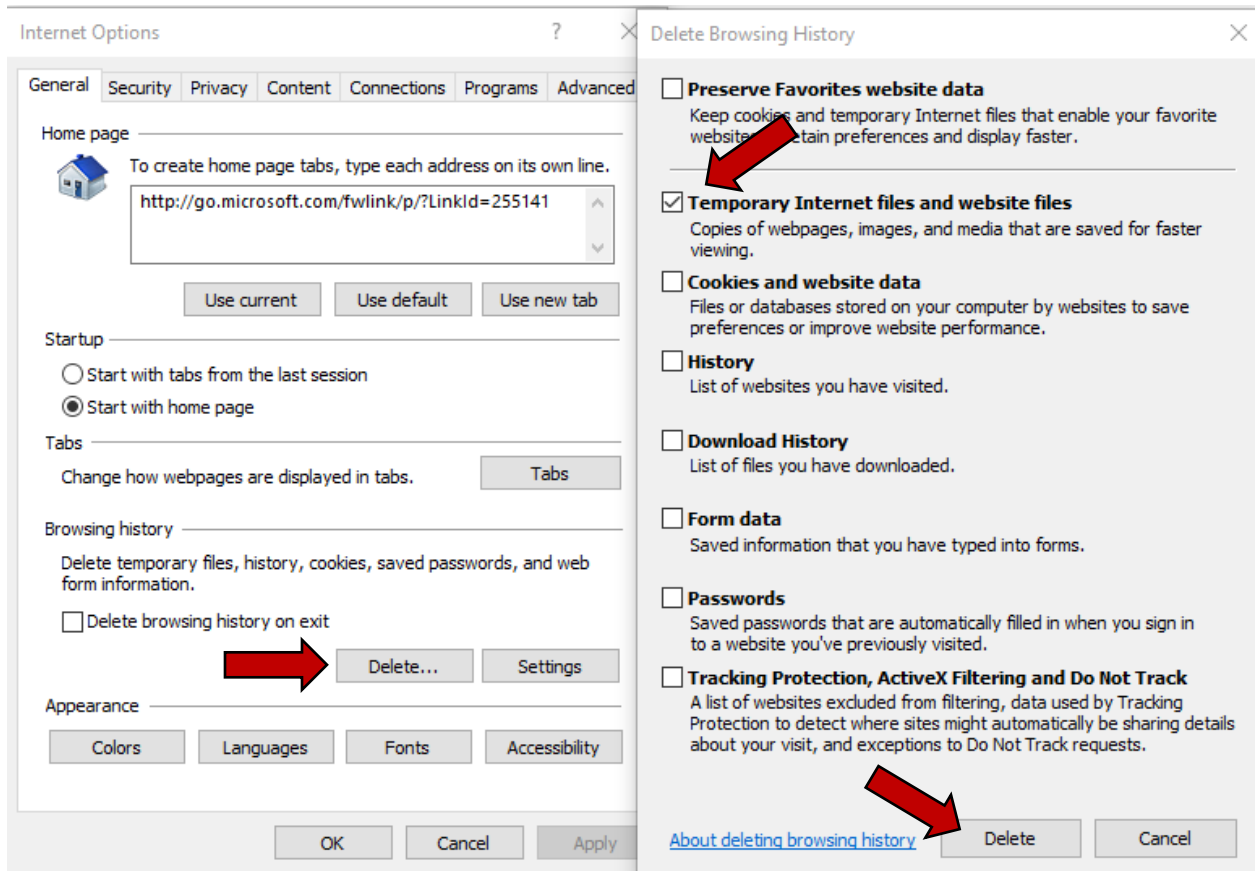


Internet Explorer

- Click the Cog Wheel under the 'X'
- Press '*Internet options*'

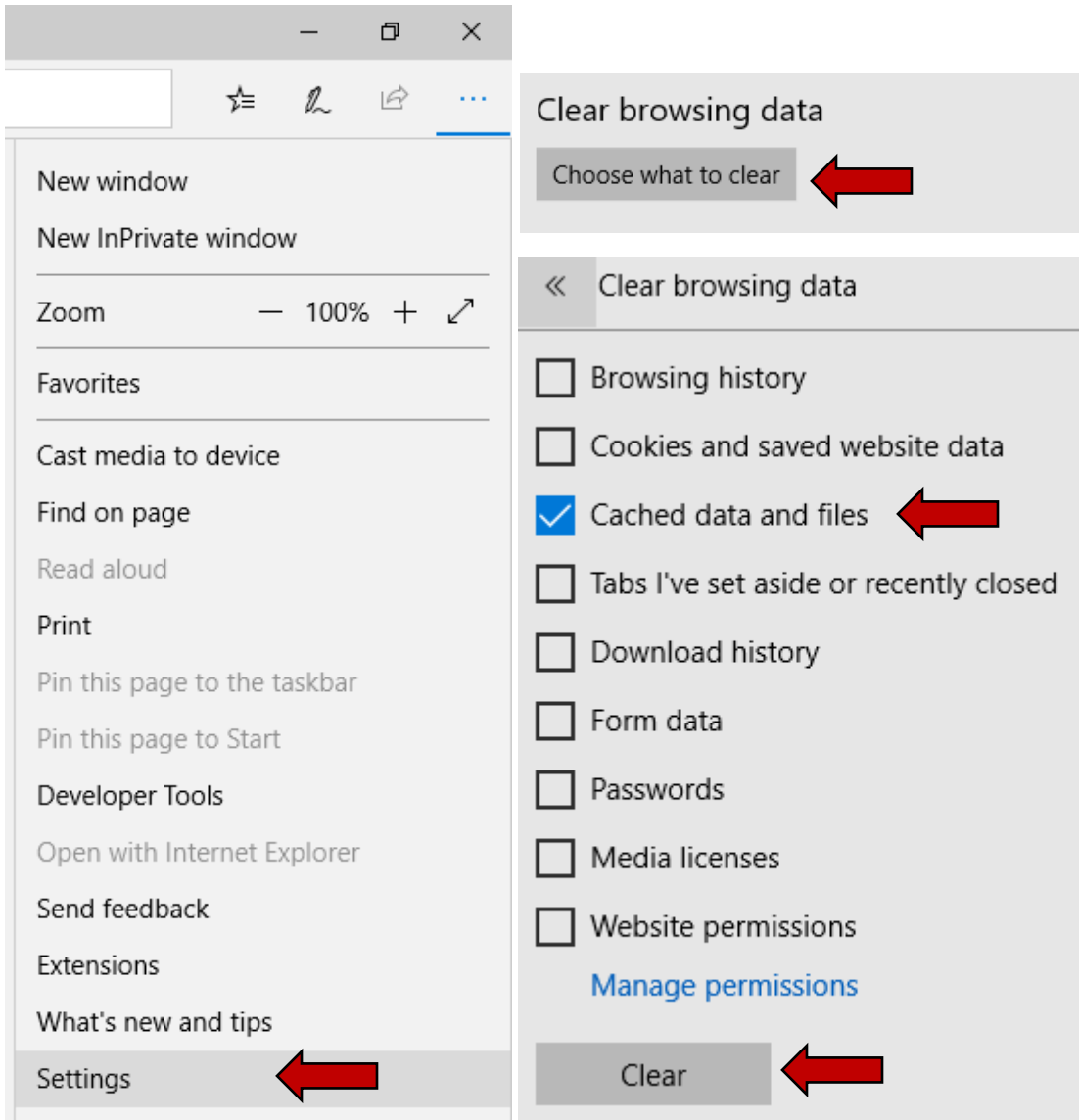


- Under '*Browsing history*' press '*Delete...*'
- In the new tab, verify that the '*Temporary Internet files and website files*' box is selected, and all unwanted boxes are unchecked.
- Press '*Delete*'



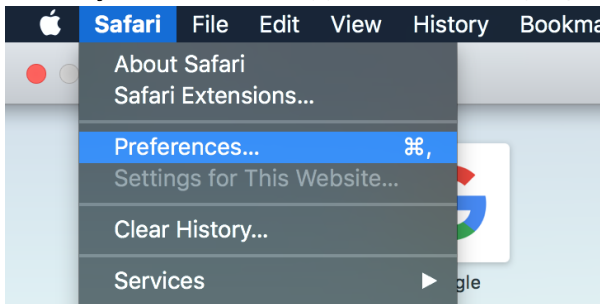
Edge

- Click the 3 dots under the 'X'
- Click '**Settings**'
- Under '**Clear browsing data**' click '**Choose what to clear**'
- Verify that '**Cached data and files**' is selected and uncheck all boxes you do not wish to clear.
- Press '**Clear**'

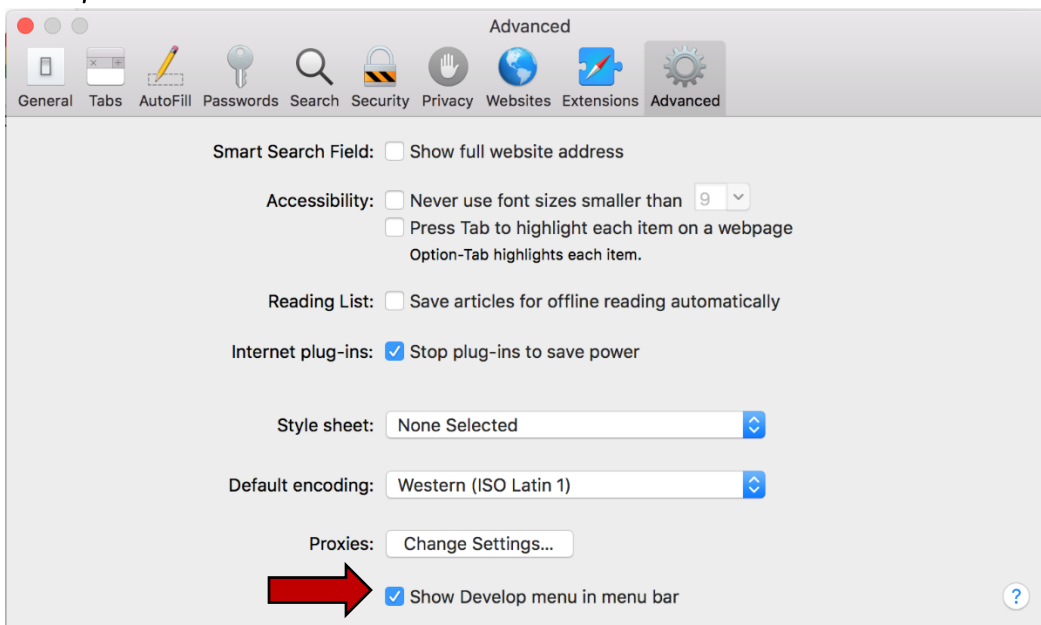


Safari

- Click '**Safari**' next to the apple icon in the top right of the screen and select '**Preferences...**'



- In the Preferences window click the '**Advanced**' tab and make sure the checkbox next to '**Show Develop menu bar**' is selected



- Select '**Develop**' in the menu bar on the top of the screen and click '**Empty Caches**'

